

# Program highlights & options for Commonwealth of Virginia Employees

### Eligibility

All Commonwealth of Virginia employees

#### Program highlights

Save 15% off your monthly Sprint wireless bill Save 15% off your monthly Nextel bill \$59.99 Mobile Broadband Service!!!

**Option One** – Order New Service, add your discount, and upgrade your phone.

ONLINE!!!

Free Activation and Free Shipping

Get a \$50 invoice credit with an online device purchase and new line activation. Apply promo code "SAVE50" at checkout. (Some restrictions apply). Visit <a href="www.sprint.com/virginia">www.sprint.com/virginia</a> for more information and terms and conditions for special offers.

**Option Two** –Visit a Sprint store located in your area.

To find the nearest Sprint store, please type on your internet browser <a href="https://www.sprintstorelocator.com">www.sprintstorelocator.com</a>

### Basics of every transaction

Always identify yourself as an employee of The Commonwealth of Virginia
Be prepared to present proof of employment...examples including check stub;
ID badge; email or fax originating from within the member's organization;
Letter from HR

## To accelerate the process when ordering

You may wish to have the following VA ordering codes which are internal to Sprint Nextel. They will be used to provide the appropriate discounts.

GASVA\_ZZZ or GCOVA\_ZZZ 15% Discount

## **Customer Care Options:**

Existing Customer's Needing Commonwealth of Virginia Discount

Option 1: Visit www.sprint.com/virginia

Option 2: Call 1-800-927-2199 Mention you are a Commonwealth of Virginia employee

#### Rate Plan Changes

Call Sprint's customer care department for all Rate Plan changes: 1-800-927-2199

#### Billing Issues

Call Sprint's customer care department for all billing questions: 1-800-927-2199

#### Problems with your Order:

Depending on where the order was placed. Visit the website to track any orders, placed via the site. Contact the store if you purchased at a Sprint store or contact the representative for additional help.

\* Delivery/Terms: Phones are available immediately at your nearest Sprint Store. New phones ordered via the web or with a direct representative will be delivered in 2-5 business days directly to you; Sprint bills direct.